



Business Online Banking Alerts

Posted 4-13-17

Notification regarding Online Banking and use of Mobile Devices

In an effort to maintain the highest levels of security, and to ensure that all sensitive banking information remains protected, there are important security updates being made to mobile banking.

Effective March 26, 2017 it is required that all mobile devices are operating using a compatible Operating System. What this means is that all mobile devices used to access First Bank of Highland Park's mobile banking app must be updated to a compatible Operating System. Android devices must be using an Operating System of 5.0 or above, and Apple devices must be using an Operating System of 8 or above.

Using an older Operating System will mean that:

- Attempting to access accounts using our mobile application will result in a connection error
- There will be a need to upgrade to a more current and compatible Operating System

If uncertain or unable to upgrade the Operating System to one of the most current compatible Operating Systems please contact your carrier.

Posted 9.27.16

Online Banking Login Procedures

Effective, October 10th, the online banking enrollment process will require Clients to correctly answer a series of system generated questions that help us authenticate your identity. The same process will apply for Clients utilizing the 'Forgotten Password' functionality. For more information regarding these security enhancements, please contact a Personal Banker at 847-432-7800.

Posted 6-6-16

Notice for ALL Online Banking Users

Due to online security enhancements, all online banking users (consumer and business) using Internet Explorer (IE) 9 MUST upgrade their browser to a current version of IE by June 29, 2016. If you do not update your browser you will not be able to access your account via online banking.

Posted 3-29-16

Business Online Banking 5.0 Upgrade

Effective January 12, 2015, we upgraded Business Online Banking. This upgrade includes enhancements designed to provide more efficient cash management services and integration capabilities. This upgrade also changes the minimum internet browser and operating system requirements. Click [here](#) to view the "Certified Browsers and System Requirements" to ensure your current internet browser and operating system will remain compatible with Business Online Banking.

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