



Personal Mobile Banking Alerts

Posted 2-15-18

Personal Mobile Banking New Features Coming Soon

First Bank of Highland Park will be updating our Personal Mobile Banking. The new capabilities are detailed below:

Payments Page Enhancements

The Payments Page now has new tiles: To Do, Pay My Contacts, Manage Contacts, Payment Activity, Bill Capture, and Activate Popmoney (for those not yet enrolled). A Popmoney tile will be displayed for existing Popmoney users.

To Do - This new tile allows users to view their list of Bill Pay items to be paid in the order of their due date. The user can make a payment or edit the payment information from this tile.

Pay My Contacts – This new tile will take the user to a page where they can pay a biller or send money to a person electronically (using Popmoney).

Manage Contacts - This new tile allows a user to create a new biller or personal contact. New billers can be added by taking a photo of the paper bill with their smart phone camera or manually adding the information. By taking a photo of the paper bill, the Optical Character Recognition (OCR) technology will analyze the paper bill and automatically populate the required text. The user will then review the contact information and can make edits if necessary.

Payment Activity - This new tile allows users to cancel payments or make edits to their payment, due date, or funding account.

Bill Capture – This new tile allows the user to take a photo of their paper bill with their smart phone and pay the bill either now or later. If the user chooses to pay the bill later, the bill will automatically move to the new To Do list.

Activate Popmoney - This new tile is temporary for users who have not yet enrolled with Popmoney. Popmoney will activate once the user selects “Get Started”; enters their email address and mobile phone number; and then selects “Activate Now”.

Posted 12-11-17

Mobile App Enhancements

Please be advised that the Consumer Mobile Banking application has an update coming soon. Please see the following enhancements that come with the updated application:

- A redesigned landing page
- Android Fingerprint login
- Accounts page with quick links
- Click to call
- Enhanced Instant Popup box that includes:

HIGHLAND PARK
1835 First Street
847.432.7800

NORTHBROOK
633 Skokie Boulevard
847.272.1300

FIRSTBANKHP.COM
   

Member
FDIC
EQUAL HOUSING
LENDER
NMLS# 421795



Personal Mobile Banking Alerts

- Date and time
- Sort account according to user preference
- Security feature for Androids
- General fixes

Posted 6-23-17

Notification regarding Online Banking and use of Mobile Devices

In an effort to maintain the highest levels of security, and to ensure that all sensitive banking information remains protected, there are important security updates being made to mobile banking.

Effective June 25, 2017 it is required that all mobile devices are operating using a compatible Operating System. What this means is that all mobile devices used to access First Bank of Highland Park's mobile banking app must be updated to a compatible Operating System. Android devices must be using an Operating System of 5.0 or above, and Apple devices must be using an Operating System of 8 or above.

Using an older Operating System will mean that:

- Attempting to access accounts using our mobile application will result in a connection error
- There will be a need to upgrade to a more current and compatible Operating System

If uncertain or unable to upgrade the Operating System to one of the most current compatible Operating Systems please contact your carrier.

Posted 4-13-17

Notification regarding Online Banking and use of Mobile Devices

In an effort to maintain the highest levels of security, and to ensure that all sensitive banking information remains protected, there are important security updates being made to mobile banking.

Effective March 26, 2017 it is required that all mobile devices are operating using a compatible Operating System. What this means is that all mobile devices used to access First Bank of Highland Park's mobile banking app must be updated to a compatible Operating System. Android devices must be using an Operating System of 5.0 or above, and Apple devices must be using an Operating System of 8 or above.

Using an older Operating System will mean that:

- Attempting to access accounts using our mobile application will result in a connection error
- There will be a need to upgrade to a more current and compatible Operating System

If uncertain or unable to upgrade the Operating System to one of the most current compatible Operating Systems please contact your carrier.

HIGHLAND PARK
1835 First Street
847.432.7800

NORTHBROOK
633 Skokie Boulevard
847.272.1300

FIRSTBANKHP.COM
   

Member
FDIC
EQUAL HOUSING
LENDER
NMLS# 421795

