



Personal Online Banking

Posted 2-14-18

Personal Online Banking Updates (COMING SOON)

First Bank of Highland Park will be adding new capabilities to our Personal Online Banking. The following enhancements will be available:

- **Loan Reporting:** On the Account information page for loan accounts, when the user sorts the account's transaction history by date, the Balance column presents the running balance for the account. When users sort account information by description or amount, the Balance column remains visible, but will not contain balance information. For scheduled loan payments, or older transaction information that is retrieved, the Loan Report will not contain balance information. For these transactions, the Balance column will be blank.
- **Previous Year-to-Date Interest Paid:** On the Account information page, users can now view the interest paid for the previous calendar year in the interest section of the page.
- **Print Transfer Confirmations:** Users can now print a confirmation page when transferring funds between accounts; making a loan payment; updating existing transfer schedules; or deleting transfers by selecting the printer icon.

We apologize for any inconvenience this may cause you.

Posted 4-13-17

Notification regarding Online Banking and use of Mobile Devices

In an effort to maintain the highest levels of security, and to ensure that all sensitive banking information remains protected, there are important security updates being made to mobile banking.

Effective March 26, 2017 it is required that all mobile devices are operating using a compatible Operating System. What this means is that all mobile devices used to access First Bank of Highland Park's mobile banking app must be updated to a compatible Operating System. Android devices must be using an Operating System of 5.0 or above, and Apple devices must be using an Operating System of 8 or above.

Using an older Operating System will mean that:

- Attempting to access accounts using our mobile application will result in a connection error
- There will be a need to upgrade to a more current and compatible Operating System

If uncertain or unable to upgrade the Operating System to one of the most current compatible Operating Systems please contact your carrier.

Tips on upgrading your operating system.

Posted 10.26.18

Personal Online Banking

Coming Soon: Personal Online Banking is getting a new look with the same functionality. This fall we will be introducing our new and improved Personal Online Banking. First Bank of Highland Park has always offered you a variety of eBanking tools to safely and securely access your personal accounts from the comfort of your home

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Personal Online Banking

or mobile device. Now it's easier than ever with our new and improved, user friendly Online Banking. It's Online Banking the way it's supposed to be — simple to use and available when you need it, any time, day or night. Click the video below for a preview of the upcoming changes being made to our new and improved Personal Online Banking.

Posted 9.27.16

Online Banking Login Procedures

Effective, October 10th, the online banking enrollment process will require Clients to correctly answer a series of system generated questions that help us authenticate your identity. The same process will apply for Clients utilizing the 'Forgotten Password' functionality. For more information regarding these security enhancements, please contact a Personal Banker at 847-432-7800.

Posted 6-6-16

Notice for ALL Online Banking Users

Due to online security enhancements, all online banking users (consumer and business) using Internet Explorer (IE) 9 MUST upgrade their browser to a current version of IE by June 29, 2016. If you do not update your browser you will not be able to access your account via online banking.

Posted 3-29-16

Online Banking Login Procedures

Effective, October 11th, the online banking enrollment process will require Clients to correctly answer a series of system generated questions that help us authenticate your identity. The same process will apply for Clients utilizing the 'Forgotten Password' functionality. For more information regarding these security enhancements, please contact a Personal Banker at 847-432-7800.

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