

Miscellaneous

Posted 4.5.17

Important Information Regarding your Online Banking and Internet Browser

In order to maintain the highest level of internet security there are some important improvements being made that may impact internet browser (e.g. Internet Explorer, Google Chrome, Firefox, and Safari) compatibility with our online banking platforms.

On Tuesday, April 11, 2017, an upgrade to our website security will take place. This upgrade is necessary to continue to protect your information by securely encrypting your connection and to maintain privacy and confidentiality. The majority of browsers are already compatible by default. Please review the below list for compatibility and to determine if an update to your browser is necessary. We encourage you to have your computer compatible with this upgrade so that you do not experience unnecessary service interruption. The links included below provide instructions on how to determine the version of browser being used and instructions on how to upgrade your browser, if necessary.

<u>Browsers and Operating Systems</u>	<u>TLS 1.2 Compatibility Notes</u>	<u>Link to Upgrading Instructions</u>
Microsoft Edge	Compatible by default	
Microsoft IE Desktop and Mobile version 11	Compatible by default	Internet Explorer upgrading instructions
Firefox 27 and higher	Compatible by default	Firefox upgrading instructions
Google Chrome 38 and higher	Compatible by default	Google Chrome upgrading instructions
Mobile Safari versions 5 and higher	Compatible by default	Safari upgrading instructions
Microsoft Windows 7,8,8.1 and 10	Compatible by default	See the above Microsoft IE instructions
Microsoft XP/Vista and below	Not Compatible with TLS 1.2	

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Visa Debit Card Purchase Alerts

Now you have more tools available for tracking your Visa Debit Card activity. With Visa Purchase Alerts powered by Visa, you can receive near real-time updates via text message or email. You can also act quickly to help reduce fraud and monitor your account, wherever you are. Visa Purchase Alerts powered by Visa is free for First Bank of Highland Park Visa Debit cardholders.

Disclosure: Actual time to receive Alerts powered by Visa dependent on wireless service and coverage within area. Alerts service may not be available in all areas. Gasoline alerts may not include purchase amount. Account activity qualifying for Alert service may vary by issuer. Additional restrictions apply. Message and data rates may apply. Consult your cell phone service provider for details.

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Your EMV Chip Card Is Here!

That means more protection for you.

The embedded computer chip makes your card more secure and a smart way to safeguard your money. When used at chip-enabled terminals and ATMs, chip cards add a new layer of security, providing greater protection against counterfeiting and other fraud that targets cardholders.

Watch the video below to learn more

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