

Protect Yourself From Identity Theft



Dear Valued Client,

Fraudsters take advantage of emergency situations, such as the COVID-19 pandemic, and create a sense of urgency to get you to act impulsively. For your online safety, do not use any links in an unsolicited email, instant message, text or chat to get to our web page or to your online bank/bill pay account. To reach our website or account login, type the website address directly into your browser.

Here are some additional tips that you can use to avoid becoming a victim of fraud:

- Do not respond to unsolicited (spam) e-mail.
- Do not click on links contained within an unsolicited e-mail.
- Be cautious of e-mail claiming to contain pictures in attached files, as the files may contain viruses. Only open attachments from known senders. Always run a virus scan on attachment before opening.
- Avoid filling out forms contained in e-mail messages that ask for personal information.
- Always compare the link in the e-mail to the web address link you are directed to and determine if they match.
- Log on directly to the official Web site for the business identified in the e-mail, instead of "linking" to it from an unsolicited e-mail. If the e-mail appears to be from your bank, credit card issuer, or other company you deal with frequently, your statements or official correspondence from the business will provide the proper contact information.
- Contact the actual business that supposedly sent the e-mail to verify that the e-mail is genuine.
- If you are requested to act quickly or there is an emergency, it may be a scam.

Please call a banker at 847-432-7800 if you have questions or concerns regarding any bank communications.

First Bank of Highland Park

HIGHLAND PARK
1835 First Street
(847) 432-7800

NORTHBROOK
633 Skokie Boulevard
(847) 272-1300

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