

First Bank of Highland Park

Dear Valued Client,

The last few months have brought about changes that have required us all to adjust our daily routine. As we navigate forward, I want to express my sincere appreciation for your continued patience as well as the genuine kindness and concern you have extended towards our staff.

As Illinois advances into the reopening phases, I want to take this opportunity to let you know what we are doing at the bank.

Concierge Banking

Let us bring the banking to you. For your comfort and safety, bankers are happy to bring paperwork out to you in the parking lot or seat you in an isolated area of the bank lobby to safely conduct business. Please call 847-432-7800 to make an appointment.

Bankers are also available to assist you with setting up Online and Mobile Banking so that you can do your banking from the comfort and safety of your home or office.

Highland Park Location

We will now be using a one way entrance and exit flow of foot traffic through the lobby. Clients will enter through the south doors and exit through the north doors. Directional floor markers, signage and acrylic dividers have been incorporated into our lobby area.

- Teller Window Services: We will continue to use our Walk Up window for teller transactions due to the glass partition providing safety for both you and our employees.
- Personal Banking: Bankers are being seen in person by appointment only. Our bankers are working on a rotating schedule. Making an appointment also allows them to assess your needs and have everything prepared prior to your arrival.
- Adjusted Hours: Walk Up lobby is open Monday through Friday 8:30 am-5:00 pm and Saturday 9:00 am-1:00 pm. Drive Up is open Monday through Friday 8:30 am-6:00 pm and Saturday 9:00 am-1:00 pm.

Northbrook Location

At this time, our Northbrook location continues to provide Drive Up services only, Monday through Friday from 8:30 am-5:00 pm.

Skokie Location

Our Skokie location is tentatively scheduled to reopen by appointment only on June 22nd.

Masks, Sanitizing and Social Distancing

In accordance with city and state ordinance, staff and clients are required to wear a mask when conducting business inside. Hand sanitizer is also amply available. Remaining 6 feet apart is recommended and being observed by staff and clients.

As always, I want to thank you for your business. These processes continue to be new to us and undoubtedly mistakes will inadvertently be made. I greatly appreciate your continued kindness and patience.

First Bank of Highland Park

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(847) 432-7800

NORTHBROOK
633 Skokie Boulevard
(847) 272-1300

FIRSTBANKHP.COM
    

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